

DELIVERY AND RETURNS POLICY

1. Delivery

- 1.1. You accept liability for the storage and treatment of the Product upon receipt of delivery.
- 1.2. Bayset will not be liable for any loss or damage arising from the failure to deliver the Product on or by the estimated delivery date.
- 1.3. If You are unavailable, unable or unwilling to accept delivery of the Product at the delivery location and the delivery date agreed, then Bayset will be entitled to charge any fee(s) for any delay experienced or alternative storage arrangements required for the Product.

2. Returns Policy

- 2.1. At the sole discretion of Bayset and no later than twenty-eight (28) days from the delivery of the Product, You may return any of the Product for a refund.
- 2.2. The returned Product must:
 - (a) have been stored in accordance with the Technical Data Sheet;
 - (b) still be in its original sealed packaging, free from rips or holes; and
 - (c) be in a saleable condition.
- 2.3. You will remain liable for the costs of handling and delivery of all Products ordered and returned.