

20<sup>th</sup> March 2020

**RE: COVID-19 UPDATE**

Dear Valued Bayset Customer,

As the situation surrounding COVID-19 continues to evolve, we would like to reassure you that Bayset remains open for business across our 12 branches Australia wide.

We have been taking every precaution to ensure the health and safety of our customers and team members. We ask that you please note the following information regarding social distancing and hygiene measures and product availability.

**Social Distancing and Hygiene Measures**

- Bayset sales representatives will seek approval before visiting customer sites and offices.
- Bayset has increased cleaning and sanitation procedures at all its branches, as well as providing team members with best practices for helping reduce the spread of the virus.

We do not expect these steps will impact our ability to fulfil your needs as a Bayset customer. However, should you experience any inconvenience as a result, we hope you will understand they were taken to help protect our customers, team members and our families.

**Product Availability**

We are fortunate to have no impact on our product availability. At present we're experiencing no interruptions to the product supply chain and continue to have a large stock holding across all our 12 branches which will allow you to conduct your business as usual.

We will continue to monitor the situation daily, and if any product delays arise, we will keep you informed.

Sincerely,



Mal Ferraro  
Chief Executive Officer